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**Attention: All Provider Associations**

**Subject: EDS System Maintenance**

EDS has scheduled systems maintenance for November 14, 2004 from midnight until 11:00 a.m. All processing, batch and interactive, will be affected. Providers will still be able to send batches of claims in via the web server, but they will not be processed during the outage window. No interactive, voice response or web transactions will be functional during the outage. It is possible that the maintenance may be completed earlier than 11:00 a.m. All systems will be available as soon as the maintenance is complete.

10/29/04